



The Milwaukee Veterinary Medical Association invites all DVM's, CVT's and support staff to:

Compassion Fatigue

Knowledge is power, and the more our profession understands about compassion fatigue, the more prepared we will be to identify, minimize, and cope with compassion fatigue in the individual as well as the organization. We begin with a definition of compassion fatigue and burnout, and how they differ. Then we address the question, "how did we get here?" by exploring the five phases of adjustment to a career in care giving. Specific stressors and satisfiers have been identified for various positions in our profession, including the veterinarian, veterinary technician and assistant, front office staff and practice management. We take a broad look at the main causes of individual compassion fatigue and its symptoms. The session will conclude with a look at organizational compassion fatigue, and how this "cost of caring" may be affecting your bottom line. We conclude with the Eight Laws Governing a Healthy Workplace.

Presented by:

Katherine Dobbs

**Registered Veterinary Technician, Certified Veterinary Practice Manager,
Professional in Human Resources, Certified Compassion Fatigue Educator**

DATE: Tuesday, October 13, 2015

LOCATION: Sheraton Milwaukee Brookfield
375 S. Moorland Road
Brookfield, WI

TIME: 6:30 pm Registration, 6:45 pm Dinner, 7:00 pm Presentation

SPONSOR: Wisconsin Veterinary Referral Center

RSVP: Attendee name, title, clinic name and phone number to Kristin Bowen kbowen@wvrc.com or call 262-309-6942 x138 by
Thursday, October 1.

1.2 CE credits will be provided.

Please visit our association's website for news, membership application and information related to CE events at www.southeasternwiscdvm.org.